Perspectives on impact, technology and strategic management is the first volume in the Heritage Management Series. The book is divided into two sections. The first part presents a series of models and theoretical chapters that will help heritage site managers conceptualise some of the diverse issues of impact at heritage sites. The second part details a series of case studies which look at issues of impact at heritage sites and cities from numerous perspectives. The Heritage Management Series is a resource for the heritage community supported by the European Commission’s EPOCH Network of Excellence, and Brighton Business School’s CUBIST Research Group.

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